

Owner FAQs & Checklist:

What preparation is necessary for an ultrasound?

Ultrasound can not see through gas or air. For best imaging, it is important to fast your pet for at least 8-12 hours prior to their ultrasound exam. To ensure a full bladder, please remove your cat's litter box and do not allow your dogs to toilet within 4 hours before the exam.

If your pet is diabetic, please give your pet their morning meal with any current medications and request an appointment later in the day

Does my pet need to be shaved?

Hair and fur on pets significantly reduces the ultrasound image quality and limits the amount of diagnostic information that can be obtained, similar to holding a piece of tissue paper over a photograph. The veterinary team will shave the area to be examined on your pet, ensuring best quality imaging.

Will my pet need sedation?

Oral anti-anxiety medications are recommended prior to the ultrasound exam to help your pet relax. Anxious pets often pant, become agitated and tense their abdomens, all of which reduce the quality of the imaging and increases the length of time required to perform the examination. Sedation may be required if the quality of the images and information is suboptimal due to movement and agitation, excessive panting and/or if your pet is tensing their abdomen. If your pet is in pain or has a painful abdomen, please discuss with your regular DVM appropriate pain control prior to the ultrasound exam.

What other practices are in place to keep my pet calm and relaxed?

A comfy cushion and towels are used to create a soft bed for your pet to lie on. Calming pheromones (Adaptil, Feliway) are used to send 'comforting messages' to your pet to help them relax, and soft relaxing and meditative music is played during the examination.

What practices does VDI use to keep my pet and veterinary staff safe from COVID-19?

Dr. Ibey (owner & operator of VDI) is taking all measures to minimize risk through physical and social distancing, and has the following practices in place during veterinary clinic/hospital visits:

- High-level disinfectant wipes are used on equipment and all contact surfaces.
- Hand hygiene, such as the use of hand sanitizer and/or hand washing is used upon arrival, prior to and after the ultrasound exam and prior to leaving the clinic.
- Proper PPE, such as a clean lab coat, disposable mask and gloves are used during the visit.
- Dr. Ibey monitors daily for signs & symptoms associated with COVID-19, and will inform clinics if she develops symptoms, has been exposed to a positive COVID-19 person without proper PPE, or has a pending COVID-19 test.

What is the cancellation policy?

Time is valuable, just as timely examinations for sick fur babies. *If you need to cancel or reschedule please provide a minimum of 36-48hours notice.*

Cancellations within 24 hours will be charged a 50% service fee.

Same-day cancellation or missed appointments will be charged the full service fee.

Owner Checklist:

- My pet has been fasted for 8-12 hours prior to their ultrasound exam
- My pet has not toileted/I have removed the litterbox 4 hours prior to their ultrasound exam
- I have discussed anti-anxiety medications and/or sedation with my pet's Veterinarian
 - I have given my pet their anti-anxiety medication, as directed by my pet's Veterinarian